



BySky Business VoIP Services

BySky's Hosted Business VoIP Services

BySky's hosted business VoIP services deliver a complete suite of enhanced PBX functionality over any IP connection—without the need for expensive PBX equipment. BySky provides all standard PBX functions, plus fully integrated enhanced services, such as call centers, conferencing, voice, video, and fax mail, as well as mobile integration.

Business Standard Features

- **Dial Tone/Connectivity**
- **Unlimited Calling within US and Canada**
- **Personal Calling Features**
 - Extension Dialing
 - Automatic Callback (intragroup)
 - Call Forwarding (Always, Busy, No Answer, Remote Access)
 - Call Hold
 - Call Return
 - Call Trace
 - Call Transfer
 - Call Waiting
 - Cancel Call Waiting per Call
 - Calling Line ID Delivery
 - Calling Name Delivery
 - Calling Line ID Blocking per Call
 - Consultation Hold
 - Do Not Disturb
 - Last Number Redial
 - Speed Dial 8 & Speed Dial 100
 - Three-Way Calling
- **Personal Web Portal**
 - Web Portal Call Logs (with CDS)
- **Group Features**
 - Group Web Portal
 - Call Intercept
 - Video Call Intercept
 - Calling Group Line ID Delivery
 - Calling Group Line ID Configuration
 - Device Inventory
 - Hunt Groups
 - Loudspeaker Paging
 - Voice Portal
- **Messaging**
 - Voice Mailbox
 - Instant Voice Mailbox
 - Message Management
 - Voice Message Waiting Indication
 - Voice Messaging Notification
 - Voice Messaging to E-Mail
 - Voice Mailbox Integration
 - Call Notify

Business Premium Features

- All the Business Standard Features PLUS:**
- **Personal Calling Features**
 - Directed Call Pickup
 - Directed Call Pickup w/Barge-In
 - Diversion Inhibitor
 - Enhanced Privacy on Hold
 - Push-to-Talk (Intercom)
 - Video Add-on
 - **Mconnect Assistant Toolbar (used from within Internet Explorer and Outlook)**
 - Call History
 - Caller ID Screen Pops
 - Click-to-Dial
 - Click-to-Redial
 - Click-to-Transfer
 - Group Directory
 - Personal Directory
 - Outlook Integration
 - LDAP Directory
 - **Personal Web Portal**
 - Anonymous Call Rejection
 - Call Forward Selective
 - Call Forward Ring Splash
 - Call Screening by Digits
 - Calling Line ID Blocking
 - Caller ID Per Call
 - Distinctive Alert/Ringing
 - Multiple Call Arrangement
 - Remote Office
 - Selective Call Acceptance
 - Selective Call Rejection
 - Sequential Ring
 - Account Codes
 - Authorization Codes
 - Call Capacity Management
 - Call Park
 - Call Pickup
 - Music on Hold
 - Video on Hold
 - **Messaging**
 - Voice Messaging Call Back

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